

## Cloud Migration

### TouchtoneSecure™

## Cloud Migration as a Service – The Touchstone Process of Success

Now more than ever, a cloud environment is a cornerstone of any successful IT infrastructure. An effective cloud migration improves a company's scalability and flexibility, significantly mitigates the risk of a devastating cyberattack, and can entail substantial returns on investment. These benefits and others are demonstrated by the success stories of organizations that Touchstone Security has worked with.

**Touchstone delivers consistent and concrete results.** Touchstone's promise of trust, integrity, and commitment is best illustrated by examples of companies who significantly improved efficiency and cost effectiveness through working with us. The 92nd Street Y (92Y), a nonprofit, cultural and community center in New York City, saw extensive benefits to their organization after Touchstone implemented our standard cloud migration service. 92Y was able to reduce their IT infrastructure cost by 80%. This substantial ROI was made possible through Touchstone's top-tier migration process, perfected by our team of highly qualified and experienced professionals.

Furthermore, by migrating to the cloud and automating many services, 92Y found they had to spend far less time managing IT assets. The organization now can rapidly phase in new technologies, expand, and better adapt to the evolving needs of the communities they serve. They now easily view all their IT assets, which enables snapshots that can serve as a helpful resource for auditing purposes. Perhaps most importantly, 92Y now has a comprehensive and highly effective security posture to stay ahead of any potential cyberattacks.

**A process driven by research, assessment, and communication.** Touchstone's professionally certified Amazon Web Services Solution Architects, DevOps Engineers, and Developers effectively integrate with a company's team to execute custom goals. When working with 92Y, Touchstone closely assessed the nonprofit's needs through communication with stakeholders and by conducting an IT infrastructure analysis. Touchstone experts first analyzed the existing IT environment using next generation probing software and held meetings with key stakeholders at 92Y to ascertain best practices to meet the client's needs. These preliminary research-focused steps enabled Touchstone to accurately tailor our services to 92Y's business needs and understand their technological landscape. We then customized our core templates to meet the design criteria jointly established by Touchstone and 92Y.

**A highly responsive and adaptive method.** Touchstone routinely executes cloud migration services that ensure a smooth transition for companies of all sizes. Our fine-tuned cloud migration process consistently yields successful results. This process looks slightly different depending on the individual needs and requests of the company. Throughout the process of working with 92Y, for instance, we dynamically responded to their shifting requests and closely coordinated with their tech team to enact adjustments as needed. We uncovered significant performance issues and rectified before migration. Based on our recommendations we implemented a streamlined backup strategy for their Microsoft SQL clusters as well.

## Ready to Get Started?

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We work hard to make sure that we are highly responsive as needs and goals change. During the testing period, various requests were addressed until both parties were ready to move from the staging to production phase.

**Smooth implementation and continued support.** The cutover from hardware to the cloud for 92Y was scheduled to occur overnight. Experts from both Touchstone and 92Y were present to ensure a smooth migration. When a last-minute request was made for alterations on the night of the cutover, Touchstone effectively accommodated the request. Within an hour, we had implemented a substantial feature upgrade. The deployment continued, and production was rebuilt safely in real time. This was made possible by Touchstone's professional staff utilizing Amazon Web Services best practices. Three hours later, Touchstone and 92Y had successfully completed the cutover.

Following the successful implementation, a stream of additional requests from 92Y began trickling in. The organization now realized how quickly and efficiently their IT environment could be altered and wished to capitalize on the newfound capabilities. They utilized the continued support from Touchstone to upgrade and expand their environment. 92Y even leveraged Touchstone to quickly spin up isolated featured tests using faux environments. For example, a staging environment of ten EC2 instances was spun up by Touchstone and made immediately available. Touchstone's long-term commitment to the organization was illustrated by our continuous support and responsiveness to new requests. Touchstone professionals modified existing templates per request and provided instant updates. Drift analytics provided immediate detection of non-pipeline changes to their environment, which allowed for alterations to be detected and responded to.

**Touchstone's promise of commitment is best exemplified by our successful endeavors and long-term relationships with organizations such as 92Y.** Companies we work with trust and depend on our experts to deliver results and respond to requests as they emerge. Our effective migration and automation services provide a new degree of flexibility, security, performance efficiency, and cost optimization for companies of all sizes. Touchstone's team of experts is always there for our clients to provide dependable service of the highest quality.

Let Touchstone Security  
manage your data so you  
can get back to business  
with confidence today.

Trust, Integrity,  
Commitment

The Touchstone Promise

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